## **INSURV MATERIAL INSPECTION SURVEY**

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## **Inspection Dates:**

INSURV continuously endeavors to improve its products and services. To achieve this goal, we need input and feedback from our customers. Please take a few minutes to answer the following questions and return the completed survey to the President, Board of Inspection and Survey. Please add additional comment sheets, if required. Thank you in advance for providing us with vital information to improve our process.

Feedback to the Deputy, Board of Inspection and Survey is preferred electronically:

E-Mail: Gregory.sanford@navy.mil

Mail: President, Board of Inspection and Survey 2600 Tarawa Court, Suite

250

Norfolk, VA 23521-3295 Attn:

Deputy, PRESINSURV

Fax: (757) 462-8444 attn: Deputy, PRESINSURV

1. BRIEFLY DESCRIBE THE TYPE OF FORMAL CONTACT (PRE-BRIEF) THAT YOU HAD WITH THE INSPECTION BOARD PRIOR TO THE INSPECTION.

2. IN RETROSPECT, DID THE TIMING AND THOROUGHNESS OF THIS PRE-BRIEF PROVIDE YOU WITH AMPLE INFORMATION TO SUCCESSFULLY PREPARE FOR THE INSPECTION? IF NOT, PLEASE PROVIDE RECOMMENDATIONS CONCERNING CHANGES YOU WOULD RECOMMEND.

3. WAS THE DAY ONE IN-BRIEF USEFUL TO YOU AND YOUR CREW? WOULD YOU RECOMMEND ANY CHANGES TO THIS IN-BRIEF?
4. WITH REFERENCE TO DAY I OF THE INSPECTION, ARE THERE ANY CHANGES YOU WOULD RECOMMEND TO IMPROVE INSPECTION EFFICIENCY OR TO FACILITATE CLEARING THE SHIP FOR UNDERWAY OPERATIONS?
5. DID THE MONDAY AFTERNOON BRIEFING BY THE SENIOR MEMBER PROVIDE YOU WITH THE INFORMATION NECESSARY TO PROPERLY PRIORITIZE REMAINING PRE- UNDERWAY CHECKS AND NECESSARY REPAIRS? IF NOT, WHAT ADDITIONAL INFORMATION WOULD HAVE BEEN USEFUL?
6. DO YOU THINK THE UNDERWAY DAY, ALTHOUGH CHALLENGING, COULD HAVE BEED BETTER ORCHESTRATED TO SAVE TIME AND PREVENT CREW FATIGUE? IF SO WHAT CHANGES TO THE UNDERWAY SCHEDULE WOULD YOU RECOMMEND?
7. WHO ATTENDED YOUR UNDERWAY DAY "HOW GOES IT" BRIEF? IN RETROSPECT, WOULD YOU RECOMMEND A DIFFERENT METHOD OF PROVIDING THIS INFORMATION? WAS THE INFORMATION USEFUL TO YOU AT THE TIME?
8. DO YOU FEEL THE OPEN AND INSPECT PHASE OF THE INSPECTION WAS CONDUCTED IN AN EFFICIENT MANNER? WHAT CHANGES, IF ANY, WOULD YOU DECOMMEND?

9. WERE EACH OF YOUR KEY ASSISTANTS THOROUGHLY BRIEFED ON THE RESULTS OF THEIR INSPECTION AREA PRIOR TO THE OUT-BRIEF? DID THIS BRIEF PROVIDE THEM WITH ENOUGH INFORMATION TO AVOID `SURPRISES' AT THE OUT-BRIEF AND SUFFICIENT TIME TO RECLAMA ANY DEFICIENCIES THAT WERE IN QUESTION?
10. DID YOU RECEIVE THE DRAFT COPY OF THE QUICKLOOK MESSAGE IN A TIMELY ENOUGH MANNER TO PERMIT YOU TO THOROUGHLY PREPARE FOR THE OUTBRIEF?  CIRCLE ONE: YES/ NO
11. WHAT CHANGES, IF ANY, WOULD YOU RECOMMEND TO THE OUT-BRIEF(S)?
12. WERE THERE ANY INSPECTORS, UNIFORMED OR CIVILIAN, THAT DID NOT CONDUCT THE INSPECTION IN WHAT YOU CONSIDER TO BE A FAIR AND PROFESSIONAL MANNER? PLEASE BE SPECIFIC IN PROVIDING FRANK AND HONEST COMMENTS.
13. ARE THERE ANY OTHER CHANGES YOU WOULD RECOMMEND TO THE INSURV SCHEDULING OR MATERIAL INSPECTION PROCESSES?
14. ANY OTHER COMMENTS OR RECOMMENDATIONS?